

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S7	3	compar\$6 near2 queue near time near4 threshold near time and agent with (nonavail\$5 or non-avail\$6 or availab\$6) and agent	US-PGPUB; USPAT	OR	ON	2007/08/28 17:46
S12	15	monitor\$5 near2 (soft-ware or software) near agent and queue near time	US-PGPUB; USPAT	OR	ON	2007/08/28 17:37
S13	6	monitor\$5 near2 (soft-ware or software) near agent and queue near time and threshold	US-PGPUB; USPAT	OR	ON	2007/08/28 17:40
S16	58	(avail\$6 or non-avail\$6 or nonavail\$6) near2 (software or soft-ware) near agent and compar\$6	US-PGPUB; USPAT	OR	ON	2007/08/29 12:12
S20	14	(avail\$6 or non-avail\$6 or nonavail\$6) near2 (software or soft-ware) near agent and queue	US-PGPUB; USPAT	OR	ON	2007/08/29 12:12
S21	8	(avail\$6 or non-avail\$6 or nonavail\$6) near2 (software or soft-ware) near agent and queue and threshold	US-PGPUB; USPAT	OR	ON	2007/08/28 17:42
S25	3	compar\$6 near2 queue near time near4 threshold near time and (software or soft-ware) and (non-avail\$6 or nonavail\$6 or avail\$7) and time and exceed\$5	US-PGPUB; USPAT	OR	ON	2007/08/29 09:55
S37	4	late near2 agent and queue near2 time and threshold and (release\$5 or remov\$5) near3 agent and late and statistics and (avail\$6 or non-avail\$6 or nonavail\$6) and queue near3 time	US-PGPUB; USPAT	OR	ON	2007/08/29 09:46
S38	3	late near2 agent and queue near2 time and threshold and (release\$5 or remov\$5) near3 agent and late and statistics and (avail\$6 or non-avail\$6 or nonavail\$6) and queue near3 time near3 agent	US-PGPUB; USPAT	OR	ON	2007/08/29 11:54
S41	5	late near2 agent and queue near2 time and threshold and (release\$5 or remov\$5) near3 agent and agent near4 queue and time	US-PGPUB; USPAT	OR	ON	2007/08/29 12:11
S42	1	379/265.12 and late near2 agent and queue near2 time and threshold and (release\$5 or remov\$5) near3 agent and agent near4 queue and time	US-PGPUB; USPAT	OR	ON	2007/08/29 12:11
S43	0	379/265.12 and (avail\$6 or non-avail\$6 or nonavail\$6) near2 (software or soft-ware) near agent and compar\$6	US-PGPUB; USPAT	OR	ON	2007/08/29 12:12

## EAST Search History

S44	0	379/265.12 and (avail\$6 or non-avail\$6 or nonavail\$6) near2 (software or soft-ware) near agent and queue	US-PGPUB; USPAT	OR	ON	2007/08/29 12:12
S45	9	julie near2 kadashevich.in.	US-PGPUB; USPAT	OR	ON	2007/08/29 12:13